

**PROGRAM | WEDNESDAY 12th June 2024 | Pearl Ballroom, Crown Sydney**

**8:45 AM  
to  
10:50 AM**

*Opening remarks*



**MARGY OSMOND**  
Chief Executive Officer  
Tourism & Transport Forum

*Welcome to Country*



**AUNTY MARGRET CAMPBELL**  
Managing Director  
Dreamtime Southern X

*Venue welcome*



**SARAH ADAMS**  
Chief Government & External  
Affairs Officer  
Crown Resorts

*Chairman's message*



**HON. BRUCE BAIRD AM**  
Chairman  
Tourism & Transport Forum

*Panel discussion:  
Looking ahead: emerging travel trends*



**SHAUN D'CRUX**  
Executive General Manager –  
VIP Customer Experience  
Crown Melbourne

Moderator:  
Margy Osmond | CEO | TTF



**NUNO GUERREIRO**  
Regional Director for  
South Asia Pacific and Chains  
Booking.com



**BEN HALL**  
Chief Executive Officer  
AAT Kings

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*Interview:*  
*Open borders: a lasting legacy*



**MICHAEL OUTRAM APM**  
Commissioner  
Australian Border Force

*Panel discussion:*  
*Experiences in seamless travel*



**JAMES GOODWIN**  
Chief Executive Officer  
Australian Airports Association

Moderator:  
Greg Fordham OAM  
Chairman and Founder  
Airbiz Aviation Strategies



**TORI LAMB**  
Assistant Secretary Strategy and  
Modernisation Branch  
Australian Passport Office  
Department of Foreign Affairs  
and Trade



**CHLOE SURRIDGE**  
Chief Operating Officer  
Auckland Airport

*Panel discussion:*  
*Unleashing pet friendly travel*



**PAUL DAVIES**  
Chief Executive Officer  
NRMA Parks and Resorts

Moderator:  
Margy Osmond | CEO | TTF



**GABRIEL POLIAS**  
General Manager  
Ovolo Woolloomooloo

**10:50 AM MORNING TEA**

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**11:15 AM  
to  
1:30 PM**

*Welcome back*



**MARGY OSMOND**  
Chief Executive Officer | TTF

*Interview:  
Just magic!*



**KATIE PAGE**  
Co-owner | Magic Millions  
Chief Executive Officer | Harvey  
Norman

Moderator:  
Margy Osmond | CEO | TTF

*Panel discussion:  
More than an event: sports tourism*



**ASH LITTLE**  
Director of Strategy  
Tennis Australia

Moderator:  
Margy Osmond | CEO | TTF



**EMMA TERRY**  
Chief Executive Officer  
South Australian Tourism  
Commission

*Panel discussion:  
Access all areas: travel for everybody*



**ZACK ALCOTT**  
Co-Chief Executive Officer  
Get Skilled Access

Moderator:  
Margy Osmond | CEO | TTF



**GEOFF DONAGHY**  
Chief Executive Officer  
International Convention  
Centre, Sydney



**JUSTIN PORTELLI**  
Executive General Manager –  
Planning, Strategy and  
Community  
Melbourne Airport

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*Keynote:  
Immersive experiences: a glimpse  
behind the curtain*



**JOHN HUGHES**  
Chief Executive Officer  
Luna Park Sydney

*Panel discussion:  
Shake it up: reinventing our cultural fabric*



**JOHN HUGHES**  
Chief Executive Officer  
Luna Park Sydney

Moderator:  
Margy Osmond | CEO | TTF



**JONO PERRY**  
Executive Director – Curatorial  
Queensland Performing Arts  
Centre



**TARA MACLEOD**  
Executive Director – Operations  
and Finance  
Adelaide Fringe Festival

*Panel discussion:  
The Reconciliation journey: an important  
step for the Australian tourism industry*



**GRANT HUNT AM**  
Chair  
Tourism and Events Queensland

Moderator:  
Margy Osmond | CEO | TTF



**SARA KING**  
General Manager – Purpose  
Intrepid Travel



**PHIL LOCKYER**  
Head of Indigenous Affairs  
Tourism Australia

*Gold Partner – vote of thanks*



**DAVID MANSFIELD**  
Managing Director  
The Ascott Limited, Australasia

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*Closing remarks*



**MARGY OSMOND**  
Chief Executive Officer | TTF

**1:40 PM**  
**to**  
**2:30 PM**

**NETWORKING LUNCH and CLOSE**

\*Program correct at time of publication, however subject to change.

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